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This document contains vital information about requirements, rights, determinations, and/or responsibilities for accessing workforce system services. Language services, including the interpretation/translation of this document, are available free of charge upon request.

Este documento contiene información importante sobre los requisitos, los derechos, las determinaciones y las responsabilidades del acceso a los servicios del sistema de la fuerza laboral. Hay disponibles servicios de idioma, incluida la interpretación y la traducción de documentos, sin ningún costo y a solicitud.



Pursuit of Advanced Training in High-Demand Skills

NO-COST ONLINE TRAINING FOR EMPLOYEES



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WHAT IS PATHS?

PATHS For Texas is a statewide initiative to provide industry and nationally recognized training and upskill opportunities to improve employee retention, to support career advancement, and to promote success for workers and job seekers in customer facing industries.

PATHS FOR TEXAS PROVIDES

- Industry Recognized Training Opportunities
- Time Saving Training Solutions for Employee Credential Achievement
- Career Advancement to Management
- Employment and Career Skills for Promotion & Increased Wages
- A Skilled Workforce for Greater Economic Mobility
- Invaluable Training at No Cost to You!

WHO CAN PARTICIPATE?

- Employers in customer serving industries interested in upskilling employees
- Individuals currently employed working in customer facing industries, or
- Individuals seeking employment with previous work experience in customer facing industries

BENEFITS TO EMPLOYERS



- Skilled & Trained Workforce
- Improved Employee Morale
- Motivated & Committed Employees
- Improved Customer Satisfaction



TRAINING OPPORTUNITIES

- High School Diploma
- Industry Credentials
- Business Management
- Retail Management



Overview of Retail:

- Retail Industry Fundamentals
- Customer Service & Sales
- Business of Retail
- Customer Conflict Prevention
- Retail Leadership Career Diploma Program
- Retail Supervisor
- Retail Operations, Loss Prevention & Workplace Safety

Specialty:

- COVID-19 Safety & Conflict Resolution
- Workplace Readiness: Professionalism, Effective Communication

Healthcare Careers (Industry Credentials):

- Pharmacy Technician Professional
- Medical Assistant
- Medical Administrative Assistant
- Medical Billing & Coding

Healthcare Short Term Certificates:

- Medical Records Specialist
- Dietary Aide
- Health Information Clerk I

Information Technology Tracks:

- IT Support Specialist
- Computer Programming Languages
- Computer Information Systems (CIS)